



EN

**viaTOLL only until  
30 September**

**Switch to  
e-TOLL**



**By the end of September  
pay 25% less  
with e-TOLL**

If you decide to switch to e-TOLL before September 30, 2021, you will pay 25% less for traveling on toll roads covered by electronic tolls and toll roads for passenger cars on the Konin-Stryków (A2) and Wrocław-Sośnica (A4) sections.

**The e-TOLL system has been operating since June 24, 2021. After the transition period, it will replace the existing viaTOLL system that will have been shut down by September 30, 2021.**

## **How to register with e-TOLL?**

- **online by going to [etoll.gov.pl](http://etoll.gov.pl)**  
No contract is required.
- **at e-TOLL Customer Service Facilities (CSF)**  
List of the already open e-TOLL CSFs is available on [etoll.gov.pl](http://etoll.gov.pl)

## **How to transfer data to the e-TOLL system?**

**You can choose:**

- **e-TOLL PL application** for mobile devices
  - download it for free on Google Play and the App Store. In the application, you can pay the toll for toll roads, top up and monitor your account, and fulfill the obligations of carriers of sensitive goods in the SENT-GO system
- **OBU or ELS on-board device**
  - can be purchased from external OBU / ELS operators
  - check on [etoll.gov.pl](http://etoll.gov.pl) which operators and types of devices are compatible with the e-TOLL system

**Only such a device can be assigned to a registered Online Customer Account.**

## The e-TOLL system is already operational!

Do you travel on toll roads using vehicles with a permissible total weight of a vehicle or combination of vehicles over 3.5 tons?

**Register with e-TOLL and deregister from viaTOLL.**

Due to the change in the data structure and changes in the system - data migration from viaTOLL is not possible.

**With e-TOLL, you don't need to sign a contract.**

Online registration is enough - the easiest way is via the Online Customer Account (OCA).

**Note**, you cannot use viaTOLL and e-TOLL devices at the same time.

**To avoid double billing**, use a device in one system only.

**The e-TOLL system provides users with:**

- a possibility to choose a tool for data transfer to the system
- an Online Customer Account (OCA) with comprehensive online service without the need for visiting Customer Service Facilities
- modern forms of payment and communication channels available 24/7
- e-TOLL and SENT service in one mobile application
- intermediation of fleet card operators in registration and payments

## See how to deregister from viaTOLL

### **Before 30 September 2021**

- return the viaBOX on-board unit at a viaTOLL CSF or send it to the following address: PO Box 528, Poznań 9, 60-967 Poznań, to obtain a refund of the deposit for the device
- recover or transfer to e-TOLL all funds remaining on your account (return of the balance, viaBOX deposit and cash security).

### **Not yet registered with e-Toll?**

Fill in the form available on [viatoll.pl](http://viatoll.pl) and choose one of the possibilities:

- submit it at a viaTOLL CSF
- mail it to [info@viatoll.pl](mailto:info@viatoll.pl)
- send it by traditional mail to the following address: Postbox 528, Poznań 9, 60-967 Poznań

### **Already registered with e-Toll?**

- Submit your disposal on the OCA
- fill in the form available on [etoll.gov.pl](http://etoll.gov.pl) and choose one of the options:
  - submit it at a viaTOLL CSF
  - submit it at an e-TOLL CSF
  - mail it to [info@viatoll.pl](mailto:info@viatoll.pl) or [kontakt@etoll.gov.pl](mailto:kontakt@etoll.gov.pl)
  - send it by traditional mail to the following address: Postbox 528, Poznań 9, 60-967 Poznań

### **After 30 September 2021**

- send a viaBOX photo – preferably in .jpg format with a visible and legible identification number to [info@viatoll.pl](mailto:info@viatoll.pl) or [kontakt@etoll.gov.pl](mailto:kontakt@etoll.gov.pl) to get the deposit for the device returned
- recover or transfer to e-TOLL all funds remaining on your account (return of the balance, viaBOX deposit and cash security). You can do it **until September 30, 2022**. After this date, the funds remaining on your viaTOLL account will be transferred to the National Road Fund

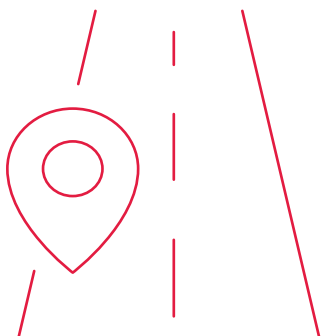
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## Questions?

### 1. Go to

[etoll.gov.pl](http://etoll.gov.pl)

### 2. Call

**Customer Service Call Center 800 101 101**

toll-free number for landline users in Poland

**+48 22 521 10 10**

toll number for mobile phone users and for users from abroad (information in Polish, English, German and Russian)

### 3. E-mail

[kontakt@etoll.gov.pl](mailto:kontakt@etoll.gov.pl)

### 4. Go to

Customer Service Facilities. Find the closest one on [etoll.gov.pl](http://etoll.gov.pl)

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Toll Collector

**Head of the National Tax Administration**

Świętokrzyska 12, 00-916 Warsaw

Ministry of Finance